

# Transporter Feedback,

Your Name: **Mary Benson**

Email: provided

Name of Transport Company: **Express Equine Europe**

Date of transport: **10/16/2012**

Comments on service: **Very pleased with an excellent service in bringing my horse from ireland to portugal. She arrived in great order. Would reccomend this company and will definately use again**

Please rate the service: **5 star**

Would you use this company again: **Yes**

Submitted On: 2012-10-18

**Some of the comments from our old guestbook (which can be viewed here:**

**<http://www.findhorsetransport.org/express%20guestbook.pdf>**

**Laura Daniels:**

Hi Charles and Tom

Just leaving a quick note of recommendation for you. Over the years I have had cause to use a fair number of horse transportation companies, but having recently had experience of the service and horse care that you offer, rest assured that in future you will move all my horses.

I have had some very poor experiences with a few of these and I was therefore in som trepidation at having Mollie moved such a long distance. It was wonderful to meet her on arrival looking as if she had not travelled at all.

If at any time you wish me to give a personal reference for you, you are more than welcome.

Best wishes

18-Nov-07

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**Laura Judi**

Dear Charles & Co

Sorry I've taken such a long time to get in touch. George is absolutely blooming here in

Ireland. I can't thank you enough for the amazing care you took of him on the journey here. He looked fantastic and was so relaxed! I am (as you know!) totally neurotic about him - especially as he

is both getting on a bit in age and really accident prone plus no one but me has transported G for over 9 years so I was very nervous.. I can't think of anyone else I would trust with George but you guys. You also had the best "bedside manner" - I felt completely confident sending George with you and you dealt with my frequent texts beautifully!! I would recommend you time and time again to anyone transporting a horse.. Thank You again and if you are ever passing our way in Ireland or at Frances's in Essex please stop for a cuppa!

**Judi, Ivan, George & the doggies**

24-Oct-07

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**Susan Jack and Cheerio:**

Just a very sincere thank you for the wonderful service you give. It was so difficult to decide who to use for the long journey for Cheerio to Spain. We made the right decision! Friends in the yard say that they have NEVER seen a horse make this journey in such fantastic shape. Your advice to allow him to have a good rest after he long flight was obviously right. We have passed your details to many

02-Aug-07

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**Please call and say Hi if you are ever passing. vasco moniz:**

Dear Charles and Tom,

Thanks for the care transport of my horse from Ireland. Hope that you travel many of my horses during the years to come and that we have a nice time like we did in Portugal. Hope my mare gets well to Ireland (for sure she will!!!). When i'm over in Kilkenny i'll ring you. Safe journey home!!!

**Vasco**

14-Jun-07

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**Vanessa Hughes:**

Dear Charles and Tom, Thank you soooooo very much for the care you took in transporting Foxy from Holland all the way down to Portugal. I spoke with the owner of her new barn and she said she strolled off the horse box without a care in the world. She said she went straight into her new stall and stuck her head in her feed! This is tantamount to your professionalism, knowledge, expertise

and wonderful care that she received on her journey down. I also thank you for understanding that I had to call, unfortunately for you, numerous times, to check she was ok. You were patient and never had a problem with me calling even if you had been sleeping!! Please remember that whenever you are down that way again you must stop by and spend some time with us. It would be good to see you and say thanks in person. Take care and drive safely. All the best to you and I promise if we move again you will be getting a call!!

**Vanessa and Elley**

13-Jun-07

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**Tamsin:**

Hi Charlie, just want to thank you for bringing my horse off the mountain so to speak!!! Barcelona to Newquay is quite a trip for a mare which has done very little travelling in her life, I must admit at 1:45am on Tuesday morning I was expecting a rather frightened Andalusian mare to come out of your truck, instead she was very relaxed and settled and even more beautiful than I remembered.

She seems to be settling very well, she even told me today if it rains any more she will be requiring a rug!!! not impressed with the British weather. Once again thank you for making a stressful time less stressful (for me at least) and making her move to the UK less traumatic for us all!!!!

**Take Care**

**Tamsin, Marina & Family**

25-May-07

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**Lynn:**

We had been very worried about having Annie transported to France partly because of her age but mostly because she is part of the family and sending her off on a long trip with strangers seemed crazy. Your friendly and professional approach certainly helped to ease the worry especially the frequent telephone updates whilst you were on route. Best of all Annie arrived relaxed, happy and healthy, which has no doubt helped her to settle into her new home so quickly.

We would like to thank you very much for the kind handling and high level of care she received and for making a potentially traumatic experience into a pleasure.

**Best wishes,**

05-Apr-07

62.210.214.x

**Lynn. Mary & Annie. Rochelle Gregory:**

Dear Monsie & Charles,

I do apologize for not sending this much sooner, but better late than never! So much has gone on since Finn's arrival (including back surgery for myself), but Daniel & I wanted to thank you heartily for the excellent transport care you gave Finn (he was travelling with the mare going down to Mallorca). He never showed any sign of travel fatigue, unease, etc. He is doing so beautifully, schooling regularly, building even more muscle - he is admired by all who see him. If you should ever come down our way in the Landes, please stop by - you'll always be welcome!

Kind regards,

**Rochelle & Daniel Gregory**

24-Feb-07

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**Garry Merton**

Dear Charles and Team

A rather belated but very sincere thank you for the great service you provided when travelling 2 foals from Ireland to the South east England. I have used a number of other Irish companies in the past and have been quite underwhelmed by their care and attention to their cargo. I will however only use you guys from now on and certainly recommend you to anyone who is transporting horses (youngstock especially). For once in my life I was actually delighted to hand over the Money for the service.

**Best wishes for a successful season & Regards Garry Merton;**

15-Jan-07

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**09/12/2007**

**Sarah Jane**

Hello Charles

Thank you very much for the care that you took of Harry on his journey to Ireland from Amsterdam airport. He looked as fresh as a daisy in spite of his long flight and road journey. We were so worried

before his trip, especially because of his age. The bad weather on the seas threw us into a panic as well - so thank you for keeping us updated with the photos of him in the resting yard waiting for the sea to calm down. it was a lovely touch and much appreciated.

We will definately be recommending you to anyone who wants long distance transport.

Best wishes from

**Sarah Jane and Mike**

**11-Dec-06**

159.134.148.x

**Eli Whillock:**

Hi Charles & Monsie

A very belated HUGE thank you to you both for delivering my horse Poppy to me safe and sound. You really were fabulous and I couldn't have wished for more care and attention for her.

Everyone here on Mallorca is amazed that she arrived in such good condition, I think it isn't expected when coming such a long way from Scotland. Poppy has settled in very well and is enjoying life, and if I should ever decide to return to Scotland, I would like you to take her for the full return journey. I will be recommending you to anyone I hear of that wishes to move their much loved horses, and Monika and Jaime

**31-Oct-06**

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